



Managed IT Services from Itentive

Security, Compliance and Availability
for your Practice's IT Infrastructure

Itentive offers a comprehensive suite of IT Managed Services to help improve the Security, Compliance and Availability of your Practice's increasingly complex IT infrastructure including end user and client devices, your network and network edge and your supporting servers. Our portfolio of solutions is designed to reduce the cost, time and complexity of keeping your systems up and running, performing well and secured. And since we are all in healthcare, our solutions include tools to help support evidence of HIPAA compliance.

A background image showing a close-up of a silver stethoscope resting on a blue computer keyboard. The stethoscope's chest piece is in the foreground, and its tubing extends across the keyboard. The lighting is soft and blue-toned.

**SECURE
COMPLIANT
AVAILABLE**

Firewalls
Routers
Switches
Wi-Fi Controllers
Hypervisors Servers
Load balancers
Workstations
End Users

Contact us to learn more about how Itentive UserProtect™, NetworkSafe™ and ServerHealth™ can help keep your IT systems more Secure, Compliant and Available.

UserProtect™

Shields your end users and their devices from bad actors by protecting their web browsing and keeping their devices up-to-date.

- Safe Browsing with Enhanced Malware Protection and Content Filtering
- Monitored Anti-Virus
- Operating System and Application Software Patching
- Encryption Status Monitoring and Reporting
- Optional Remote Backups

NetworkSafe™

Protects your networks from troublemakers by providing a fully managed and monitored firewall solution, full visibility and alerting on traffic flowing in and out of your network and safe browsing.

- Managed Firewall with Unified Threat Management (UTM)
- Firewall, Updates, Warranty, Monitoring and Device Replacements Included
- Data Collection and Network Traffic Monitoring with Alerts and History
- Safe Browsing with Enhanced Malware Protection and Content Filtering

ServerHealth™

Proactively monitors your server infrastructure for performance and availability to eliminate or avoid potential problems before they impact your providers and end users. Keeps your server software and anti-virus up-to-date. For NextGen® application users, ServerHealth keeps your NextGen infrastructure up and running by proactively monitoring critical servers and services and provides automatic remediation for many common issues.

- Security Event Monitoring and Alerting
- Performance Monitoring and Alerting
- Monitored Anti-Virus
- Operating System Patching
- Automatic Ticket Generation
- NextGen Specific Monitoring and Remediation
 - On-Line Document Processor (OLDP)
 - Background Business Processor (BBP)
 - Communication Services
 - Fax Manager
 - Healthcare Quality Measures (HQM)
 - NG Audit
 - Rosetta Interfaces
 - Mirth Interfaces and more

Intensive Healthcare Solutions can help keep your IT systems more secure, compliant and available with Managed IT Services.

For more information, please contact us at info@itentive.com.